

Bar code

Hisense

USER MANUAL

Read the manual carefully and ensure you have fully understood its contents before operating this device for the first time.

RSAG2.025.8488SS

English

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1. Safety Precautions

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[Statement]

- The pictures and instructions in this user manual are for reference only, and may be different from the actual product. Please subject to the actual product. (This statement is throughout this User Manual)
- Quality upgrades, product design and specifications are subject to change without notice.
- The software content service applicable to this product depends on the third party provider, and some software may not be used due to network, region, service cycle and other problems, which has nothing to do with the product quality. Please contact the third party provider for relevant details.

Safety Precautions



This symbol alerts user about the presence of a dangerous voltage not isolated inside the product which can be sufficiently powerful to constitute a risk of electrocution.



This symbol alerts user about the presence of important operating instructions and maintenance in the document enclosed in the package.



ATTENTION

RISK OF SHOCK
ELECTRIC



Do not open the back cover.

In no case the user is allowed to operate inside the device.
Only a qualified technician is entitled to operate.

 AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.

 DC voltage: This symbol indicates that the rated voltage marked with the symbol is DC voltage.



Class I product: This symbol indicates that it requires a safety connection of protective earthing (ground).

Disposal of Used Electrical & Electronic Equipment



Packaging and electrical goods should be recycled appropriately, and not treated as household waste. Please dispose of this equipment at your applicable collection point for the recycling of electrical & electronic equipment waste. By ensuring the correct disposal of this product, you will help prevent potentially hazardous to the environment and to human health, which could otherwise be caused by unsuitable waste handling of this product. The recycling of materials will help conserve natural resources. Please do not therefore dispose of your old electrical and electronic equipment with your household waste. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Important Notice

Paragraphs beginning with the symbol  indicate important instructions, tips or conditions for the following settings.



For your own safety and the optimal performance of your screen, ensure to read the safety instructions before performing any installation.

Compatibility with 3rd party products, software and services are not guaranteed. We cannot be held liable for any damage or loss suffered whilst operating, using or connecting to incompatible devices or apps.

The recording and playback of content on this or any other device may require permission from the owner of the copyright or other such rights in that content. It is your responsibility to ensure that your use of this or any other device complies with applicable copyright legislation in your country. Please refer to that legislation for more information on the relevant laws and regulations involved or contact the owner of the rights of the content you wish to record or playback.

Read these instructions

Follow all instructions

Heed all warnings

Keep these instructions

All rights reserved.



Safety Precautions

Safeguards

Please read the following safeguards for your device and retain for future reference. Always follow all warnings and instructions marked on the device.

1. A note about safety and operating instructions

Read and follow all safety and operating instructions, and retain them safely for future reference.

2. Heed Warnings

Adhere to all warnings on the appliance and in the operating instructions.

3. Cleaning

Unplug the device from the wall outlet before cleaning. Do not use liquid, abrasive, or aerosol cleaners. Cleaners can permanently damage the cabinet and screen. Use a lightly dampened cloth for cleaning.

4. Water and Moisture

Avoid dripping or splashing of liquids onto the product. Objects filled with liquids, such as vases, should not be placed on the product.

5. Ventilation

Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the device and to protect it from overheating. Do not cover the ventilation openings in the cabinet and never place the set in a confined space such as built-in cabinet unless proper ventilation is provided. Leave a minimum 10cm gap all around the unit.

6. Power Source

This device should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company.

7. Power-Cord Protection

Power- supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug, wall outlets, and the point where they exit from the device. Main plug is used as the disconnect device, the disconnect device shall remain readily operable.

8. Lightning

For added protection for this device during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the cable system. This will prevent damage to the device due to lightning or power-line surge.

9. Overloading

Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

10. Object and Liquid Entry

Never push objects of any kind into this device through openings as they may touch dangerous voltage points or short-out parts that could result in fire or electric shock. Never spill liquid of any kind on or into the device.

Safety Precautions

11. Servicing

Do not attempt to service this device yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

12. Damage Requiring Service

Unplug the device from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- (a) When the power - supply cord or plug is damaged.
- (b) If liquid has been spilled, or objects have fallen into the device.
- (c) If the device has been exposed to rain or water.
- (d) If the device does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the device to its normal operation.
- (e) If the device has been dropped or the cabinet has been damaged.
- (f) When the device exhibits a distinct change in performance - this indicates a need for service.

13. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

14. Safety Check

Upon completion of any service or repair to the device, ask the service technician to perform safety checks to determine that the device is in safe operating condition.

15. Heat

The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

16. Fire

The product should be situated away from naked flame sources such as lighted candle.

17. Off-gassing

The device smells of plastic is normal and will dissipate over time.



Incorrect replacement of the battery may lead to the risk, including the replacement of another similar or the same type. Do not expose batteries to heat such as sun or fire or something like that.



The device should not be exposed to dripping and spraying and it cannot be placed under objects filled with liquids.



Main plug is used as the disconnect device, the disconnect device shall remain ready for operating.



Apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

CHILD SAFETY:

It Makes A Difference How and Where
You Use Your Flat Panel Display

Congratulations on your purchase! As you enjoy your new product, please keep these safety tips in mind:



THE ISSUE

- The home theater entertainment experience is a growing trend and larger flat panel displays are popular purchases. However, flat panel displays are not always supported on the proper stands or installed according to the manufacturer's recommendations.
- Flat panel displays that are inappropriately situated on dressers, bookcases, shelves, desks, speakers, chests or carts may fall over and cause injury.

THIS MANUFACTURER CARES!

- The consumer electronics industry is committed to making home entertainment enjoyable and safe.

TUNE INTO SAFETY

- One size does NOT fit all. Follow the manufacturer's recommendations for the safe installation and use of your flat panel display.
- Carefully read and understand all enclosed instructions for proper use of this product.
- Don't allow children to climb on or play with furniture and television sets.
- Don't place flat panel displays on furniture that can easily be used as steps, such as a chest of drawers.
- Remember that children can become excited while watching a program, especially on a "larger than life" flat panel display. Care should be taken to place or install the display where it cannot be pushed, pulled over, or knocked down.
- Care should be taken to route all cords and cables connected to the flat panel display so that they cannot be pulled or grabbed by curious children.

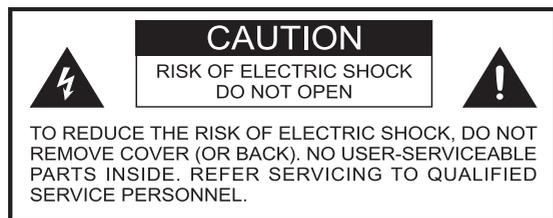
WALL MOUNTING: IF YOU DECIDE TO WALL MOUNT YOUR FLAT PANEL DISPLAY, ALWAYS:

- Use a mount that has been recommended by the display manufacturer and/or listed by an independent laboratory (such as UL, CSA, ETL).
- Follow all instructions supplied by the display and wall mount manufacturers.
- Be sure to follow the installation guide supplied with the Wall-Mount Bracket when installing the TV. To complete the installation, please contact wall-mount manufacturer.
- Make sure that the wall where you are mounting the display is appropriate. Some wall mounts are not designed to be mounted to walls with steel studs or old cinder block construction. To complete the installation, please contact wall-mount manufacturer.
- A minimum of two people are required for installation. Flat panel displays can be heavy.



Safety Precautions

Important Safety Instructions



1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.  S3125A
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and that objects filled with liquids, such as vases, shall not be placed on apparatus.
16. To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.

17. The MAINS plug used as the disconnect device. The disconnect device shall remain readily operable.
18. Keep your TV away from moisture. Do not expose your TV to rain or moisture. If water penetrates into your TV, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
19. Do not expose batteries to excessive heat such as sunshine, fire or the like.
20. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
21. Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
22. **▲ WARNING**
This product can expose you to chemicals including [Both Styrene and BPA] which are known to the State of California to Cause Cancer and Reproductive Harm. For more information go to www.P65Warnings.ca.gov.

CONDENSATION:

Moisture will form in the operating section of the unit if the unit is brought from cool surroundings into a warm room or if the temperature of the room rises suddenly. When this happens, unit's performance will be impaired. To prevent this, let the unit stand in its new surroundings for about an hour before switching it on, or make sure that the room temperature rises gradually.

Condensation may also form during the summer if the unit is exposed to the breeze from an air conditioner. In such cases, change the location of the unit.

HOW TO HANDLE THE LCD PANEL:

- Do not press hard or jolt the LCD panel. It may cause the LCD panel glass to break and injury may occur. If the LCD panel is broken, make absolutely sure that you do not touch the liquid in the panel. This may cause skin inflammation.
- If the liquid gets in your mouth, immediately gargle and consult with your doctor. Also, if the liquid gets in your eyes or touches your skin, consult with your doctor after rinsing for at least 15 minutes or longer in clean water.

POSSIBLE ADVERSE EFFECTS ON LCD PANEL:

If a fixed (non-moving) pattern remains on the LCD Panel for long periods of time, the image can become permanently engrained in the LCD Panel and cause subtle but permanent ghost images. This type of damage is **NOT COVERED BY YOUR WARRANTY**. Never leave your LCD Panel on for long periods of time while it is displaying the following formats or images:

Safety Precautions

- Fixed Images, such as stock tickers, video game patterns, TV station logos, and websites.
- Special Formats that do not use the entire screen. For example, viewing letterbox style (16:9) media on a normal (4:3) display (black bars at top and bottom of screen); or viewing normal style (4:3) media on a widescreen (16:9) display (black bars on left and right sides of screen).

The following symptoms are not signs of malfunction but technical limitation. Therefore we disclaim any responsibility for these symptoms.

- LCD Panels are manufactured using an extremely high level of precision technology, however sometimes parts of the screen may be missing picture elements or have luminous spots.
This is not a sign of a malfunction.
- Do not install the LCD Panel near electronic equipment that produces electromagnetic waves. Some equipment placed too near this unit may cause interference.
- Effect on infrared devices - There may be interference while using infrared devices such as infrared cordless headphones.

End of life directives

Your TV also contains material that can be recycled and reused. For disposal or recycling information, contact your local authorities or the Electronic Industries Alliance at www.eia.org (for USA), the Electronic Products Recycling Association at <http://www.eprassociation.ca> (for Canada) to find a recycler in your area.

Non-active pixels

The LCD panel contains almost 3 million thin film transistors, which provide exceptionally sharp video quality. Occasionally, a few non-active pixels may appear on the screen as a fixed black (in the case of a dead pixel), blue, green, or red point. These non-active pixels do not adversely affect the performance of your TV, and are not considered defects.

Power source

WARNING

- Do not use a different power supply cord to plug the TV into an AC outlet. Using a power cord that did not already come with the TV could cause a fire, electrical shock or damage.
- Do not use a power voltage that is different than what Hisense has already specified. This could cause a fire, electrical shock or damage.
- If you do not plan to use this TV for a long time (due to a lengthy trip or some other reason) then be sure to unplug it from the AC outlet.
- Do not plug or unplug the AC cord when your hands are wet. This may cause electrical shock.
- If an outside antenna or cable system is connected with the TV, be sure the antenna or cable system is grounded so as to provide protection against voltage surges and built-up static charges...

No naked flame sources, such as lighted candles, should be placed on the apparatus.

The WiFi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. (only applicable for Smart TV built-in wireless)

FCC RF Safety Caution Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated in accordance with provided instructions and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

RF Exposure Statement for Canada

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

(only applicable for TV with RF port)

WARNING

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

2. Introduction

2.1 Package Contents



WR6CE × 1



Stylus × 2



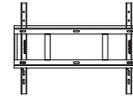
Remote Control



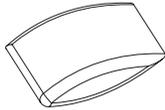
Battery × 2



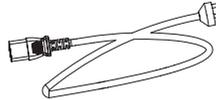
User Manual of the Device



Wall Mount Bracket (Optional)



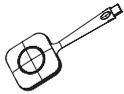
Wall Mount Bracket
Accessories bag (Optional)



Power Cord (It depends on the
models, regions, or countries.)



User Manual of Wireless
Cast × 1 (Optional)



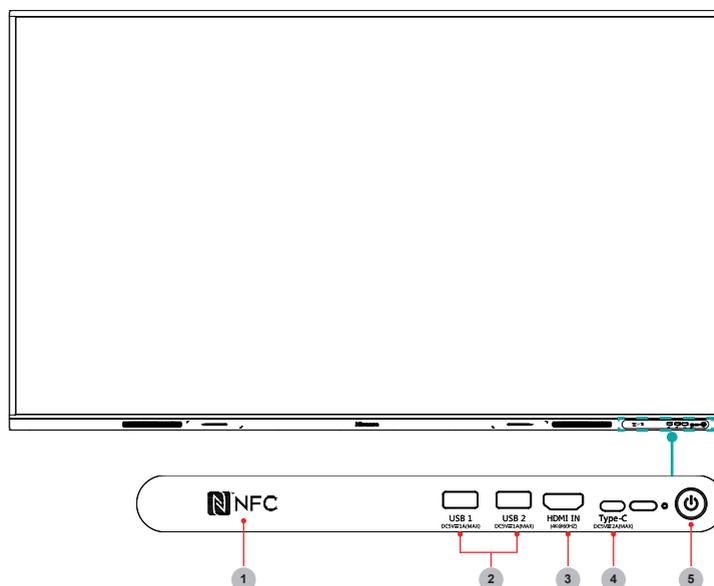
Wireless Cast (Optional)

NOTE

- The accessories may be different from the list above due to different models, countries / regions, please refer to the actual accessory bag.

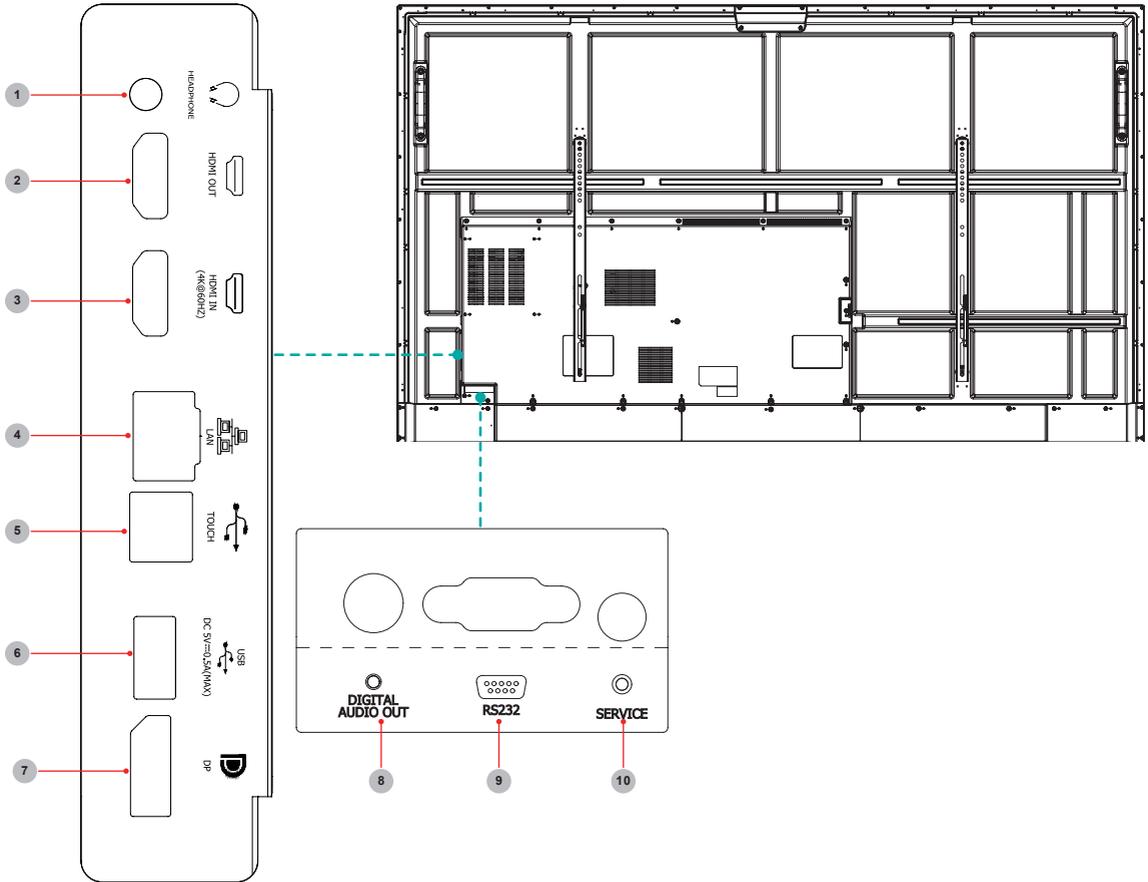
2.2 Products View

2.2.1 Front Panel | Control Panel



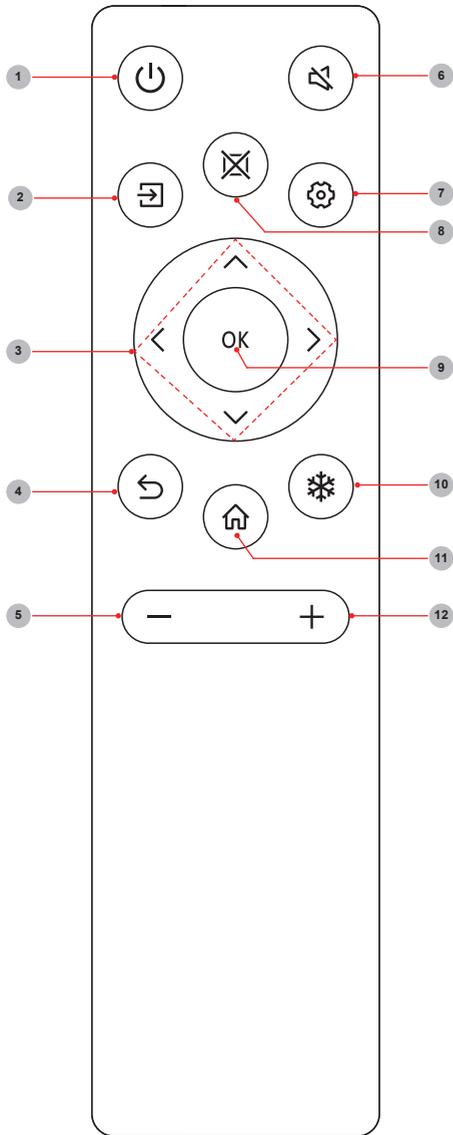
Number	Item	Description
1	NFC	When the mobile phone touches the device, it can achieve screen sharing through mobile phone NFC function.
2	USB	It is a USB interface, which can be used as the media playback interface of the device and the USB interface of embedded OPS module. It is also the USB used to synchronize the USB-A dongle
3	HDMI IN	The front HDMI interface allows digital audio and video signals to be transmitted using a single cable without compression. HDMI supports multi-channel digital audio, and can be connected to external devices with HDMI port, such as computer host, set-top box, Blu-ray player, A/V device, etc.
4	Type-C	It is a full-featured Type-C interface, which supports audio, video, and file transmission.
5	Standby button	<p>When the device is on, short press the button to turn off the screen, long press the button to go into standby mode.</p> <p>When the screen is off, press the button to open the screen, and when the device is on standby, press the button to start.</p> <p>The indicator light displays the state of power on or standby:</p> <ul style="list-style-type: none"> • When the device is on, the light is blue. • When standby, the light is red. • When the device with OPS module is turned on, the light is green.

2.2.2 Rear Panel | I/O Panel



Number	Port	Description
1	HEADPHONE	Audio out to Headphones
2	HDMI OUT	HDMI signal output, connect to an external device with HDMI input port
3	HDMI IN	HDMI signal input, connect to PC with HDMI output port, set-top box, or other video device
4	LAN	Standard RJ45 Internet connection interface
5	TOUCH	Touch signal output to external PC
6	USB 2.0	Connect USB devices such as hard disks, keyboard, mouse, etc. [5V DC/0.5A]
7	DP	DP signal input, connect to PC with DP output
8	DIGITAL AUDIO OUT	Connect to power amplifier via coaxial port, then connect power amplifier to speaker
9	RS232	Serial interface, used for mutual transfer of data between devices
10	SERVICE	For factory commissioning, don't insert any cables

2.3 Remote Control



Number	Description
1	Power Enter/exit standby
2	Source Switching signal source
3	▲/▼ Move focus up/down ◀/▶ Move focus left/right
4	Back Back to previous menu
5	Volume down (-)
6	Mute Activate/exit mute state
7	Setting Open the Settings menu
8	Blank Switch On/Off screen
9	OK Confirm operation
10	Freeze Once click: Keep the current screen
11	Home Enter home page
12	Volume up (+)

Battery replacement method

1. Disconnect the battery cover from the remote control at the battery cover buckle and open the battery cover.
2. Insert two AAA 1.5V alkaline batteries. Note that the positive (+) and negative (-) terminals of the batteries must match the positive (+) and negative (-) terminals in the battery case.
3. Close the battery cover from top to bottom until it is fully aligned with the remote control.

Precautions

1. If the remote control is not working properly, is unstable, or can't control the device, please replace the batteries.
2. If you do not use the remote control for a long time or the battery is exhausted, remove the battery. (Waste batteries pollute the environment and must be handled properly.)
3. In order to achieve the best remote control effect, please point the black launch window on the back of the remote control at the indicator light of the device.
4. Discard batteries in a designated disposal area. Do not throw them into a fire.
5. Remove old batteries immediately to prevent them from leaking into the battery compartment.
6. Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
7. Do not mix old and new batteries.
8. Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
9. Do not continue using the remote if it gets warm or hot.
10. If any of these issues occur, call our Support Center immediately on the support website.

Effective range

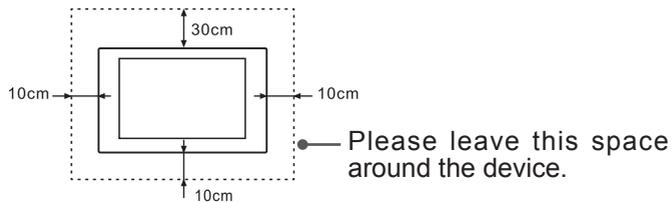
1. Remote control distance: The distance from the front of the remote control is valid within 8m.
2. Remote control angle: With the remote control receiving window of the device as the apex, the angle in horizontal direction at the distance of 6m is at least $\pm 30^\circ$, and the angle in vertical direction is at least $\pm 15^\circ$.

3. Installation Guide

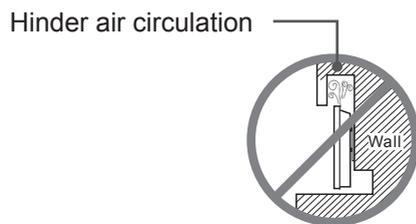
3.1 Precautions for Installation

- As shown in the figure below, leave a ventilation space around the device.

When mounted on the wall:



- Do not install the device as shown below.

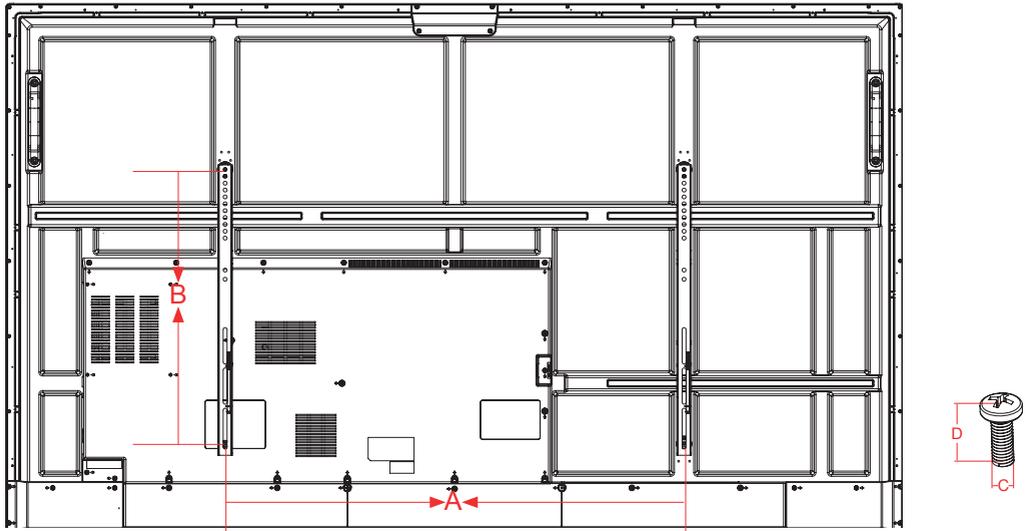


Insufficient ventilation will overheat the device and may cause damage to the device and even fire.

Installation Guide

3.2 Wall Mount Kit Specifications (VESA)

NOTE: Please follow the instructions in the wall mount installation guide to install your wall mount or mobile mount bracket. If attaching to other building materials, please contact your nearest dealer.



Model	VESA Spec. (A × B)	Standard Screw (C × D)	Quantity
65WR6CE	600 × 400mm	M8 × 25	4
75WR6CE	600 × 600mm	M8 × 25	4
86WR6CE	1000 × 600mm	M8 × 25	4

NOTE: Do not use screws that are longer than the standard dimension, as they may cause damage to the inside of the display.

3.3 Installing the OPS (Optional)

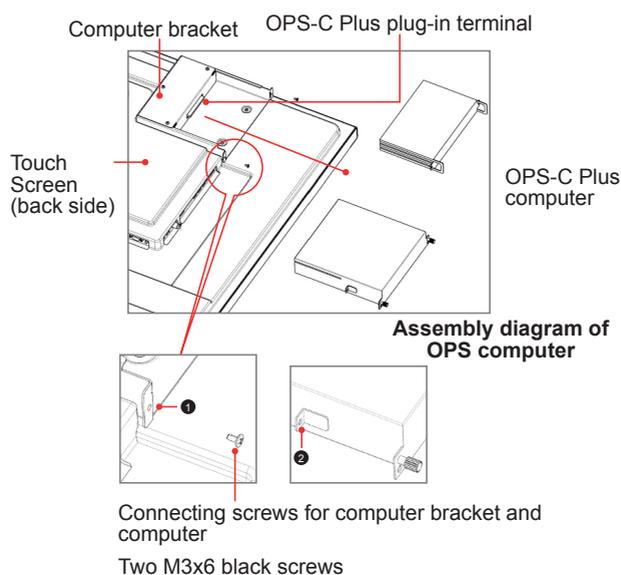
Before installing and operating OPS, it is required to carefully read the instructions that come with OPS computer and this instruction manual.

Installation Sequence

1. The touch screen is set to the "off" state, and the indicator light is off.
2. The operator wears anti-static gloves and takes out OPS computer.
3. Assembly steps for OPS computer:

(1) This product is compatible with OPS-C Plus interface computer, and assembly instructions are as follows:

Note: Different models of touch screen and computer brackets have different shapes, but the assembly method is the same.



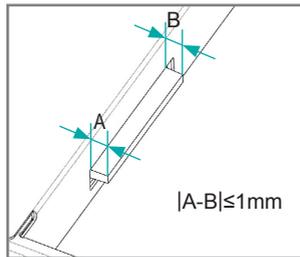
① is located at the computer bracket and the connecting screw of computer, which can be matched with ② .

② It is the hanging nose, where OPS-C Plus computer is assembled with fastening screws.

There are a total of two hanging noses, which are placed in OPS-C Plus computer package as an accessory and there is need to assemble them on OPS-C Plus computer in advance.

Before assembling the computer, please check the shape of OPS-C Plus plug-in terminal, which should meet the requirements in the following Figure:

Installation Guide

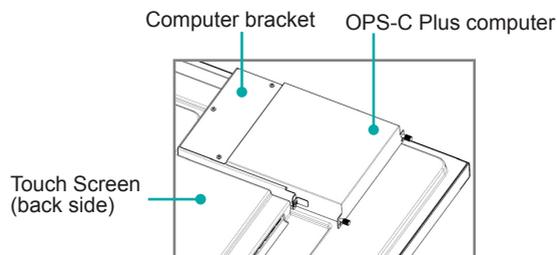


**Instructions for OPS terminal assembly
tolerances**

(2) Instructions for assembly routes:

- Place the touch screen vertically or place the touch screen face-down stably, and make sure there is enough room for operation around the computer bracket on the back of screen.
- Remove M3x6 screw reserved at ① for standby application.
- Insert OPS-C Plus computer into the computer bracket along the route as shown in the Figure until ② and ① are in close contact.
- Apply spare screws M3x6 to fasten the computer (some computer models come with screws that can be used directly), tightening torque: $0.5 \text{ N}\cdot\text{m} < M < 0.8 \text{ N}\cdot\text{m}$.

(3) The pattern after assembly is as follows:



**Schematic diagram after the
assembly of OPS-C Plus computer**

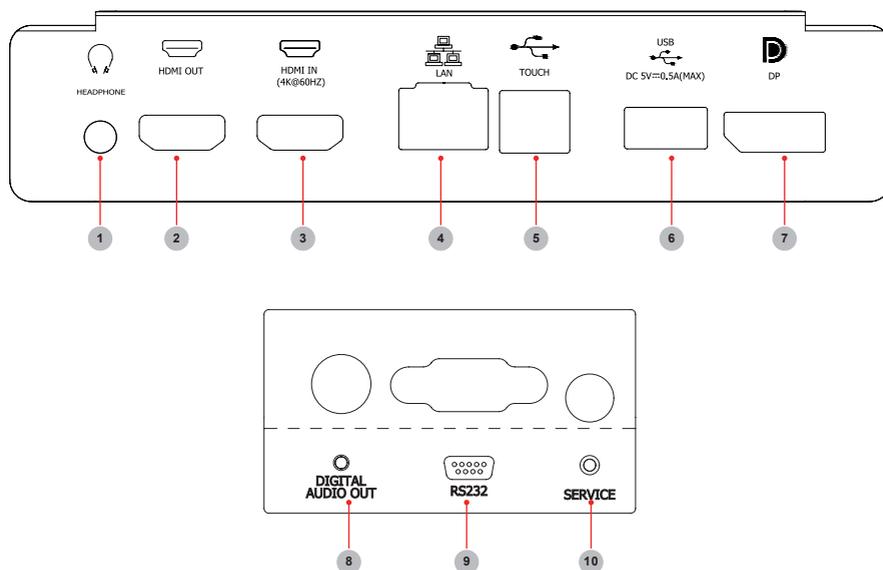
(4) Precautions after assembly:

- After the computer is installed, ② and ① should be closely fitted (same on the left and right sides).
- Screws are firmly and securely fastened. The computer doesn't shake.

4. After the above steps are completed, screen can be switched on. After startup, OPS computer is started, and the operating system interface is performed to confirm that there is no abnormality. The first startup is completed.

Making Connections

4. Making Connections

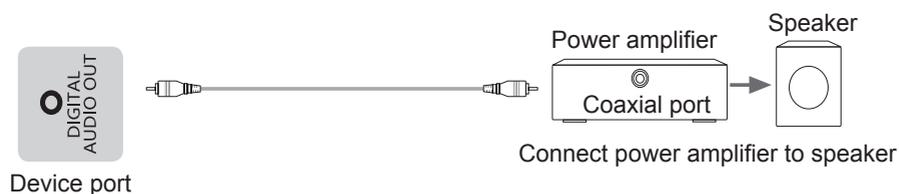


Number	Port	Description
1	HEADPHONE	Audio out to Headphones
2	HDMI OUT	HDMI signal output, connect to an external device with HDMI input port
3	HDMI IN	HDMI signal input, connect to PC with HDMI output port, set-top box, or other video device
4	LAN	Standard RJ45 Internet connection interface
5	TOUCH	Touch signal output to external PC
6	USB 2.0	Connect USB devices such as hard disks, keyboard, mouse, etc. [5V DC/0.5A]
7	DP	DP signal input, connect to PC with DP output
8	DIGITAL AUDIO OUT	Connect to power amplifier via coaxial port, then connect power amplifier to speaker
9	RS232	Serial interface, used for mutual transfer of data between devices
10	SERVICE	For factory commissioning, don't insert any cables

Making Connections

▶ Connect to external audio device

Digital audio output: connect to power amplifier via coaxial port, then connect power amplifier to speaker.



▶ Connect to DP interface device



NOTE

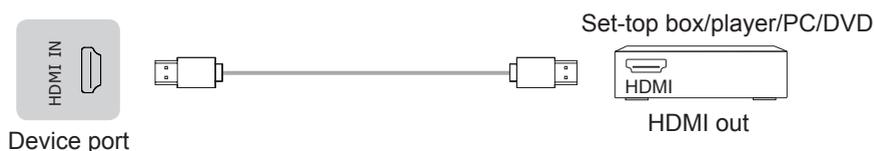
The supported signal formats of the DP port refer to Chapter 8 Appendix.

Part of lower version DP cables may cause screen flashing or no displaying, please try to use cables in latest version and high quality.

Part of input RGB signals may occur low quality situations in low or high brightness mode. To adapt the picture quality, you can press the **Settings** button on the remote control, select Dynamic Range in the Picture menu, and then select All.

▶ Connect to HDMI input

Connect the HDMI input connector of the device to the HDMI output port of an external device.



NOTE

The supported signal formats of the HDMI port refer to Specifications.

▶ Connect to HDMI output

Connect the HDMI output connector of the device to the HDMI input port of an external device.



NOTE

When using it as a screen monitor, carefully read precautions for still image of the device.

Making Connections

► Connect to TOUCH interface device

It is the touch screen interface used for an external PC as touch host. In both the HDMI and DP channels, the device is used as a touch unit by default

When connecting, USB cables not longer than 1 meter should be used to connect with the external PC.



Device port

► Use of external interface of touch screen and selection of touch unit

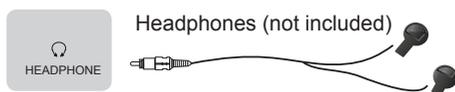
This device has a TOUCH port. When you need to use an external PC as the touch unit and signal source unit, you can connect USB ports of the device and PC with a USB cable (both ends are male connections), connect the PC to the device with a signal cable (HDMI and DP cable), and switch the signal source to that channel. At this time, the touch screen can be connected to the corresponding unit, and the touch screen can be used to perform touch operations on the unit.

On the home page, the device is used as the touch unit. In HDMI, OPS and DP channels, the device is used as the touch unit by default. When the external unit is connected and powered on, and the USB cable is connected to the external unit (OPS does not need a USB cable), the touch unit is changed to the external PC.

To operate the device, you can use the five-point touch method to call out the soft control menu and operate the device. After operation, tap any area out of the soft control menu of the device to hide the soft control menu. Then you can continue to operate the external PC, and the current channel is set as the touch input channel.

In the OPS channel, you can touch OPS without the soft control menu.

► HEADPHONE Connect Headphone for audio out of the screen.



Device port

ATTENTION

Excessive sound pressure from earphones and headphones can cause hearing loss.

☒ NOTE

Please make sure that the headphones you plug in is without microphone function, or it may not be supported.

► Connect to a USB interface device

The total current of all the USB output ports of the device when connected to external devices at the same time mustn't exceed 2500mA, or else the device failure caused by overcurrent isn't covered by the warranty.



Device port

☒ NOTE

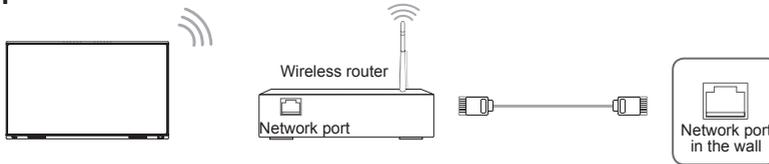
This device is connected to wireless keyboard and mouse devices. If there is any insensitivity phenomenon during use, you can try to change the wireless receiver to another USB port, or use a USB extension cord to connect the wireless receiver in order to enhance the receiving range.

Making Connections

► Connect to a network

Enter the **Settings** menu and select the **Network** item.

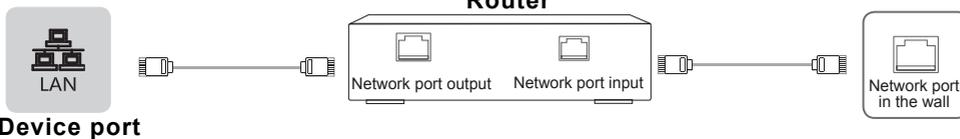
● WIFI



The device can receive network signals directly through a Wireless router

- The available wireless network list is automatically displayed when WIFI is selected.
- Select an available network, enter the password, and tap Connect. If the selected network is not encrypted, you can connect directly.
- If the network you want to connect to is not displayed in the list, tap Refresh to display more networks. If the network you want is still not displayed after this operation, tap Add Network and enter the network name manually, select the corresponding encryption method according to router settings, enter the password, and tap Confirm.

● Ethernet



• Ethernet: auto

The device automatically obtains an IP address and connects to the network. If failure, repeat the operation again or choose Ethernet:manual.

• Ethernet: manual

Manually enter the IP Address, Subnet Mask, DNS Server and Gateway.

► Connect to the OPS interface device

OPS (Open Pluggable Specification) is the interface specification developed by INTEL which is applicable to embedded computer module products. With this interface, the screen can be connected to the device in compliance with OPS interface specification, which is short for OPS module. You can buy the module and conduct secondary development in accordance with your requirements.

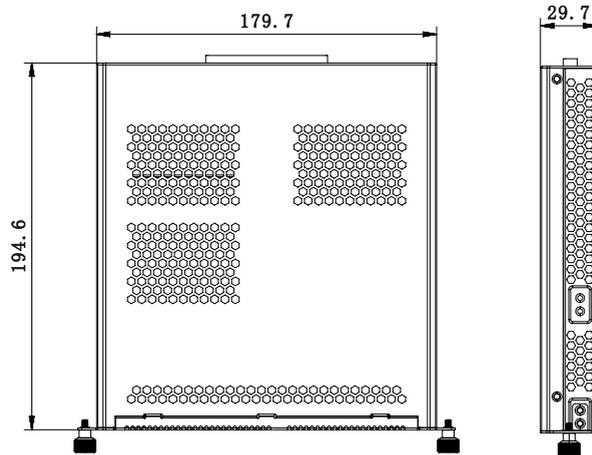
This product can provide the OPS module with 18V±0.5V (4.74A MAX) power supply.

📌 NOTE

After installing OPS module, when the signal source is in computer channel, device touch screen regards OPS as the touch unit by default. After TOUCH is connected with an external computer, the external computer is used as the touch unit. At this time, the signal source should be switched to the channel of the external computer for using the touch functionality.

Making Connections

You should purchase the OPS module which is applicable to the size of the device OPS. The size of OPS refers to the following figure:

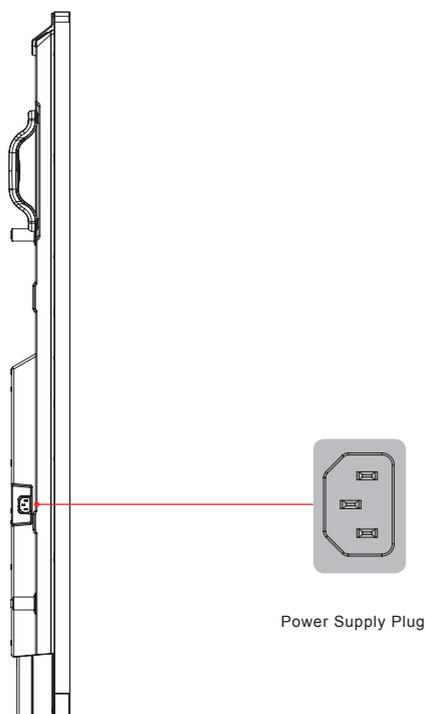


• Switching on/off the OPS

After inserting OPS to the device, you turn on the device, change the signal source to enter OPS and stays on the OPS system interface. When you turn off the device, you should use the standby button to go into standby mode, the OPS module is switched off, and then you shut off the device.

5. Getting Started

5.1 Power On/Off

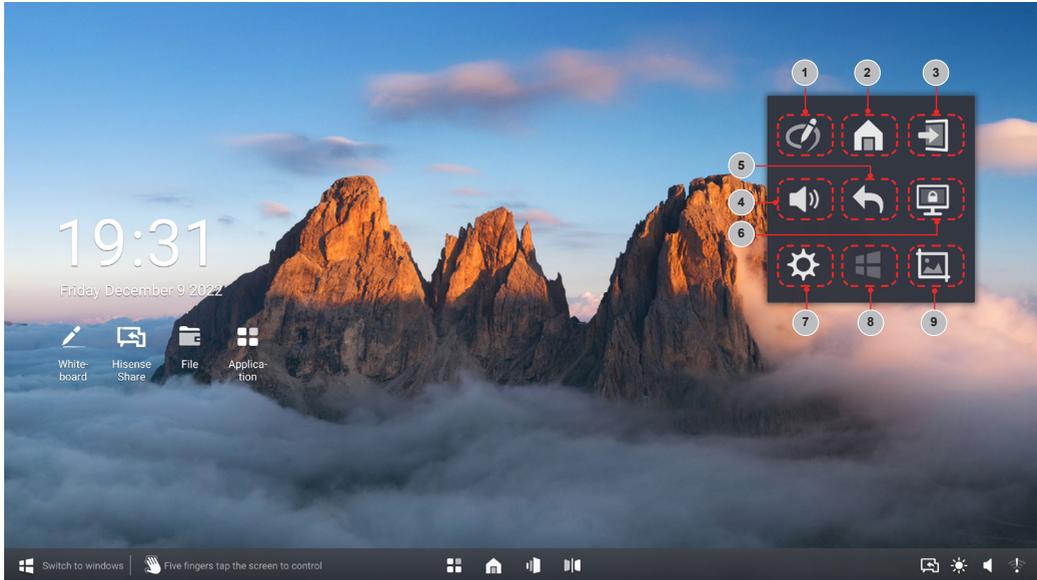


- Connect the power cord of the device to a 100V to 240V AC outlet.
- Press the standby button [] on the remote control in the power on state to switch the device to standby; to resume normal watch, simply press the standby button [] on the remote control again.

Note:

- When the AC power is turned off, wait at least 5 seconds before turning it on again in order to prevent problems of the device.

5.2 Using Gestures



In any scene on the screen, touch the screen with five fingers to call up the shortcut menu.

Number	Function	Description
1	Annotation	All-channel annotation
2	Homepage	One-click to return to Android homepage
3	Signal source	Open the list of signal source
4	Volume	Call out the volume adjustment interface
5	Return	Return to the previous operation
6	Lock screen	The screen is locked and it can't be operated by touch or remote control
7	Setting	Call out the setting page of the whole machine
8	Windows	Switch to Windows when equipped with OPS
9	Screenshot	Screen Capture

Serial Protocol

6. Serial Protocol

Serial port status

The device can receive the serial port command sent by the external controller or OPS of the device.

Refer to the following table for the specific command protocol:

1. Baud rate: 9600
2. Control section: PC → The device
3. Response section: Android → PC

		Protocol header		Length		Command code				ID	Data	Verify	Protocol tail	
Screen on/off	On PC to device	DD	FF	00	07	C1	31	00	00	01	00	F6	BB	CC
	On Device to PC	AB	AB	00	07	C1	31	00	00	01	00	F6	CD	CD
	Off PC to device	DD	FF	00	07	C1	31	00	00	01	01	F7	BB	CC
	Off Device to PC	AB	AB	00	07	C1	31	00	00	01	01	F7	CD	CD
Current Signal Source Query	PC to device	DD	FF	00	06	C1	1A	00	00	01		DC	BB	CC
	Device to PC	AB	AB	00	09	C1	1A	00	00	01	XX XX XX	XX	CD	CD
	Remark	Data: XX XX XX 05 03 02: OPS 05 03 00: Front HDMI 05 03 01: Side HDMI 05 03 03: Type-C 05 03 04: DP												
Software Version Query	PC to device	DD	FF	00	06	C1	1B	00	00	01		DD	BB	CC
	Device to PC	AB	AB	00	09	C1	1B	00	00	01	XX XX XX	XX	CD	CD
	Remark	The first XX is the Year. The second XX is the Month. The third XX is the Day.												
Set Time (Y/M/D)	PC to device	DD	FF	00	09	C1	1C	00	00	01	XX XX XX	XX	BB	CC
	Device to PC	AB	AB	00	09	C1	1C	00	00	01	XX XX XX	XX	CD	CD
	Remark	The first XX is the Year. The second XX is the Month. The third XX is the Day. If set failures, these three XX return FF.												

Serial Protocol

		Protocol header		Length		Command code				ID	Data	Verify	Protocol tail	
Set Time (H/M/S)	PC to device	DD	FF	00	09	C1	1D	00	00	01	XX XX XX	XX	BB	CC
	Device to PC	AB	AB	00	09	C1	1D	00	00	01	XX XX XX	XX	CD	CD
	Remark	The first XX is the Hour. The second XX is the Minute. The third XX is the Second. If set failures, these three XX return FF.												
Reboot Screen	PC to device	DD	FF	00	06	C1	1E	00	00	01		D8	BB	CC
	Device to PC	AB	AB	00	06	C1	1E	00	00	01		D8	CD	CD
Signal Source Selection	PC to device	DD	FF	00	07	C1	08	00	00	01	XX	XX	BB	CC
	Device to PC	AB	AB	00	07	C1	08	00	00	01	XX	XX	CD	CD
	Remark	Data: XX 04: OPS 05: Front HDMI 06: Side HDMI 0B: Type-C 0C: DP												
Screen on/off Query	PC to device	DD	FF	00	06	C1	32	00	00	01		F4	BB	CC
	Device to PC	AB	AB	00	07	C1	32	00	00	01	XX	XX	CD	CD
	Remark	Data: XX 00 is the screen off state. 01 is the screen on state.												

Serial Protocol

		Protocol header		ID	Length	Command code				Protocol tail	
Switch on/off	On PC to device	DD	FF	01	04	A1	00	00	00	BB	CC
	On Device to PC	AB	AB	01	04	A1	00	00	00	CD	CD
	Off PC to device	DD	FF	01	04	A1	01	00	00	BB	CC
	Off Device to PC	AB	AB	01	04	A1	01	00	00	CD	CD
Volume Control	PC to device	DD	FF	01	04	A1	07	00	XX	BB	CC
	Device to PC	AB	AB	01	04	A1	07	00	XX	CD	CD
	Remark	XX is the volume value.									
Bright- ness Control	PC to device	DD	FF	01	04	A1	08	00	XX	BB	CC
	Device to PC	AB	AB	01	04	A1	08	00	XX	CD	CD
	Remark	XX is the brightness value.									

NOTE

- Verify is the exclusive OR of Length, Command code, ID and Data.
- All data are hexadecimal values.
- For all commands received by the device, the protocol header needs to be changed to AB AB and the protocol tail needs to be changed to CD CD when returning to the PC.
- Precautions for control terminal programming: For the power-on command, AB AB 01 04 A1 00 00 00 CD CD are returned after the power-on action is executed; if the command is not received, the power-on command needs to be sent again. After Android is turned on, the PC will receive AB AB 01 04 A1 00 00 00 CD CD again, and then the PC can send a control command to the device. If the correct command is not returned after any command is sent, the command should be sent again at least after 500ms.
- In Android standby state, the device only supports startup commands.

7. Appendix

7.1 Specification

☑ Features, appearance and specifications are subject to change without notice.

Product name		Hisense Interactive Digital Board	
Model		65WR6CE	
Size(mm) (W×H×D) excluding base		1488 x 889 x 95	
Weight(kg) excluding base		33.0	
Visual picture diagonal size (cm)		164	
Power supply		100-240V ~ 50/60Hz 3A	
Wireless LAN Module specifications	Model	TX7663BU58T	TX7921AU64T
	Frequency Range	2.4~2.4835GHz 5.15~5.85GHz	
	Output Power (Max.)	2.4G 17dBm 5G 15dBm	
Display resolution		3840 × 2160	
Sound power		15W + 15W	
Executive standard		Q/0202RSR 620	
Environmental conditions		Operating temperature 5°C ~ 35°C Operating humidity 20% ~ 80%RH Atmospheric pressure 86kPa ~ 106kPa	

Product name		Hisense Interactive Digital Board	
Model		75WR6CE	
Size(mm) (W×H×D) excluding base		1710 × 1014 × 100	
Weight(kg) excluding base		45.8	
Visual picture diagonal size (cm)		189	
Power supply		100-240V ~ 50/60Hz 3.5A	
Wireless LAN Module specifications	Model	TX7663BU58T	TX7921AU64T
	Frequency Range	2.4~2.4835GHz 5.15~5.85GHz	
	Output Power (Max.)	2.4G 17dBm 5G 15dBm	
Display resolution		3840 × 2160	
Sound power		15W + 15W	
Executive standard		Q/0202RSR 620	
Environmental conditions		Operating temperature 5°C ~ 35°C Operating humidity 20% ~ 80%RH Atmospheric pressure 86kPa ~ 106kPa	

Appendix

Product name		Hisense Interactive Digital Board	
Model		86WR6CE	
Size(mm) (W×H×D) excluding base		1955 x 1151 x 99	
Weight(kg) excluding base		54.5	
Visual picture diagonal size (cm)		217	
Power supply		100-240V ~ 50/60Hz 4.3A	
Wireless LAN Module specifications	Model	TX7663BU58T	TX7921AU64T
	Frequency Range	2.4~2.4835GHz 5.15~5.85GHz	
	Output Power (Max.)	2.4G 17dBm 5G 15dBm	
Display resolution		3840 × 2160	
Sound power		15W + 15W	
Executive standard		Q/0202RSR 620	
Environmental conditions		Operating temperature 5°C ~ 35°C Operating humidity 20% ~ 80%RH Atmospheric pressure 86kPa ~ 106kPa	

The supported video formats are as follows:

Encapsulation	Video decoding				Audio decoding
	Type	Resolution(Max)	Bit rate(Max)	Frame rate(Max)	
.avi	Xvid	1920 × 1080	50Mbps	30fps	Dolby Audio, MPEG1(Layer1,2,3)
.avi .mpg .ts	MPEG2	1920 × 1080	80Mbps	30fps	Dolby Audio, MPEG1(Layer1,2,3)
.ts .mkv .avi .mp4 .flv	H.264	3840 × 2160	160Mbps	30fps	Dolby Audio, AAC, MPEG1(Layer1,2,3)
.avi .mpg .mov	MPEG4	1920 × 1080	50Mbps	30fps	Dolby Audio, MPEG1(Layer1,2,3)
.mkv .mp4 .ts	H.264	3840 × 2160	160Mbps	30fps	Dolby Audio, AAC, MPEG1(Layer1,2,3)
.ts .mkv .mp4	H.265	3840 × 2160	160Mbps	60fps	Dolby Audio, AAC, MPEG1(Layer1,2,3)

Dolby Audio: Support Dolby Digital, Dolby Digital Plus, Dolby AC4, and Dolby TrueHD.

NOTE

Formats listed above may not all supported by the device as video making tools are not unified.

Appendix

Signal formats supported by HDMI port	
RGB/60Hz	640 × 480, 800 × 600, 1024 × 768
YUV/50Hz	576i, 576p, 720p, 1080i, 1080p
YUV/60Hz	480i, 480p, 720p, 1080i, 1080p
YUV/24Hz 25Hz 30Hz	3840 x 2160, 4096 x 2160
YUV420/50Hz 60Hz	3840 x 2160, 4096 × 2160
YUV444/50Hz 60Hz	3840 x 2160, 4096 × 2160
RGB444/50Hz 60Hz	3840 x 2160, 4096 × 2160

NOTE

HDMI standard and HDMI enhance are supported by the device. HDMI standard is the default, which only supports part of formats listed above. HDMI enhance supports all formats listed above. If HDMI enhance is needed, you can tab menu under HDMI Version and select HDMI enhance.

Signal formats supported by DP port	
RGB/60Hz	640 × 480, 800 × 600, 1024 × 768
YUV/50Hz	576p, 720p, 1080i, 1080p
YUV/60Hz	480p, 720p, 1080i, 1080p
YUV/24Hz 25Hz 30Hz	3840 x 2160, 4096 x 2160
YUV444/50Hz 60Hz	3840 x 2160, 4096 × 2160
RGB444/50Hz 60Hz	3840 x 2160, 4096 × 2160

7.2 Other Information

Recycling/Licenses

WEEE (Waste Electronic Electric Equipment) European Directive 2012/19/EU



This symbol on the product or on its packaging indicates that this product must not be disposed of with your household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Batteries



In accordance with the Battery Directive, used batteries should not be disposed of in the domestic waste. Dispose your batteries in the collection containers specific for this purpose in retail stores.

ROHS (Restriction of Hazardous Substance) European Directive 2011/65/EU



This European directive limits the use of dangerous and hazardous substances which are difficult to recycle.

This allows recycling easily the EEE and contributes to the safeguard of the environment.

Substances included in this product match to the RoHS directive.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI - A



WARNING: This set must not be opened unless by a qualified technician.

WARNUNG: Dieses Set darf nur von einem qualifizierten Techniker geöffnet werden.

VAROVÁNÍ: Toto zařízení nesmí být otevřeno, pokud není otevřeno kvalifikovanými techniky.

VAROVANIE: Toto zariadenie neotvárajte, pokiaľ nemáte kvalifikovaného technika.

AVERTIZARE: Nu deschideți acest echipament decât dacă aveți un tehnician calificat.

OPOZORILO: Tega kompleta ne smete odpirati, odpreti ga sme samo usposobljen tehnik.

UPOZORENJE: Ovaj se uređaj ne smije otvoriti ako ga nije otvorio kvalificirani tehničar.

ΠΡΟΕΙΔΟΠΟΙΗΣΗ: Μην ανοίγετε τη συσκευή εκτός αν το ανοίξετε από ειδικευμένο ΤΕΧΝΙΚΟ.

AVERTISSEMENT : Cet ensemble ne doit être démarré que par un technicien qualifié.

ATTENZIONE: Non aprire la unità a meno che non sia stato eseguito da un tecnico qualificato.

ADVERTENCIA: Este conjunto no debe abrirse a menos que lo haga un técnico calificado.

AVISO: Este conjunto não pode ser aberto a menos que por um técnico qualificado.

ПРЕДУПРЕЖДЕНИЕ: Това устройство не трябва да се отваря, освен ако не е отворено от квалифицирани техници.

FIGYELEM: Csak akkor nyissa ki ezt az eszközt, ha képzett szakemberrel rendelkezik.

WAARSCHUWING: Deze set mag niet worden geopend, alleen door een gekwalificeerde technicus.

OSTRZEŻENIE: Nie otwieraj tego urządzenia bez wykwalifikowanego technika.

Cet appareil et son boîtier conformément à la partie 15 des Règles de la FCC. Le fonctionnement est soumis aux deux conditions suivantes:

- (1) Cet appareil ne doit pas causer d'interférences nuisibles et
- (2) Cet appareil doit accepter toute interférence reçue, y compris les interférences susceptibles de causer un fonctionnement indésirable.

Stability Hazard

Warning!

The device set may fall, causing serious personal injury or death. To prevent injury, this device set must be securely attached to the wall in accordance with the installation instructions.

7.3 Certification and Compliance

FCC Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

NOTE: The manufacturer is not responsible for any radio or Screen interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

The Wi-Fi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

This equipment complies with radio frequency exposure limits set forth by the Innovation, Science and Economic Development Canada for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm between the device and the user or bystanders.

This device must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet équipement est conforme aux limites d'exposition aux radiofréquences définies par la Innovation, Sciences et Développement économique Canada pour un environnement non contrôlé.

Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre le dispositif et l'utilisateur ou des tiers.

Ce dispositif ne doit pas être utilisé à proximité d'une autre antenne ou d'un autre émetteur.

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Declaration of Conformity

Trade Name: Hisense

Model: 65WR6CE / 75WR6CE / 86WR6CE

Responsible Party: Hisense USA Corporation

Address: 7310 McGinnis Ferry Road, Suwanee, GA 30024

Telephone Number: 678-318-9060

7.4 EU Declaration of conformity (DOC)

EU Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-001

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 65WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the radio equipment directive(2014/53/EU), Ecodesign Directive(2009/125/EC)& Regulation (EU) 2019/2021, ROHS Directive (2011/65/EU). The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 65.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

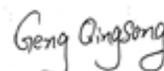
Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

Name (in print): Gengqingsong



Appendix

EU Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-002

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 75WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the radio equipment directive(2014/53/EU), Ecodesign Directive(2009/125/EC)& Regulation (EU) 2019/2021, ROHS Directive (2011/65/EU). The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 75.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

Name (in print): Gengqingsong



Appendix

EU Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-003

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 86WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the radio equipment directive(2014/53/EU), Ecodesign Directive(2009/125/EC)& Regulation (EU) 2019/2021, ROHS Directive (2011/65/EU). The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 86.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

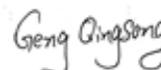
Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

Name (in print): Gengqingsong



Appendix

UK Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-004

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 65WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the Radio Equipment Regulations 2017, The Ecodesign for Energy-related Products Regulations 2010, Ecodesign for Energy-related Products and Energy Information Regulations 2021 (with respect to Ecodesign Requirements for Electronic Displays)& The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 65.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

Name (in print): Gengqingsong

UK Local Representative

Alltrade Ltd.

Sussex House Business Park,274 Old Shoreham Road,

BRIGHTON & HOVE,BN3 7EU



Appendix

UK Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-005

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 75WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the Radio Equipment Regulations 2017, The Ecodesign for Energy-related Products Regulations 2010, Ecodesign for Energy-related Products and Energy Information Regulations 2021 (with respect to Ecodesign Requirements for Electronic Displays)& The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 75.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

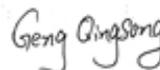
Name (in print): Gengqingsong

UK Local Representative

Alltrade Ltd.

Sussex House Business Park,274 Old Shoreham Road,

BRIGHTON & HOVE,BN3 7EU



Appendix

UK Declaration of conformity (DoC)

Unique identification of this DoC: HCD-DOC-20220808-006

We, Declare under our sole responsibility that the product:

Product Name: Hisense Interactive Digital Board

Trade Name: Hisense

Model: 86WR6CE

To which this declaration relates is in conformity with the essential requirements and other relevant requirements of the Radio Equipment Regulations 2017, The Ecodesign for Energy-related Products Regulations 2010, Ecodesign for Energy-related Products and Energy Information Regulations 2021 (with respect to Ecodesign Requirements for Electronic Displays)& The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The product is in conformity with the following standards and /or other normative documents:

Health & Safety (Art. 3(1)(a)): EN IEC62311:2020

EN62368-1:2014+A11:2017

EMC (Art. 3(1)(b)): EN55032:2015+A11:2020

EN55035:2017+A11:2020

EN IEC 61000-3-2:2019

EN61000-3-3:2013+A1:2019

EN301489-1 V2.2.3:2019

EN301489-17 V3.2.4:2020

Spectrum (Art. 3(2)): EN300328 V2.2.2:2019

EN301893 V2.1.1:2017

ErP: Transitional Test Method for Ecodesign and Energy Labelling requirements for electronic displays

RoHS: IEC 63000:2018

Software * 86.V0000.WR6.CE.00.01A.M0727

*The company reserves the right to install updated Software versions to improve the performance of the appliance.

Place and date of issue (of this DoC): QingDao 2022/08/01

Signed by or for the manufacturer: Hisense Commercial Display Co.,Ltd.

Address: No.218, Qianwangang Road, Economy& Technology Development Zone, Qingdao, China

Title: Product manager

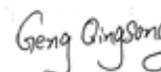
Name (in print): Gengqingsong

UK Local Representative

Alltrade Ltd.

Sussex House Business Park,274 Old Shoreham Road,

BRIGHTON & HOVE,BN3 7EU



8. Troubleshooting

Before preparing for repair, check according to the table below to see if you can find the cause of the problem.

If you strictly follow the instructions but still can't resolve the problem, you can turn to professional servicemen for help.

Problem	Solution
No sound or picture	<ul style="list-style-type: none"> • Check if the power cord is connected to the wall outlet, and if the wall outlet is energized. • Check if you have pressed the Power button or Standby button. • Check the volume.
Sound and picture are disturbed	<ul style="list-style-type: none"> • Try to find the appliance that affects the LCD monitor and keep it away. • Try plugging the LCD monitor's power plug into another outlet.
The screen cannot be powered on or the power indicator light is off.	<ul style="list-style-type: none"> • Check whether the power supply is connected. • Check whether the power supply plug is properly connected. • Check whether the power outlet has electricity. • Check whether the AC switch is enabled. • Press the reset switch and start the system again.
The unit turns off unexpectedly.	<ul style="list-style-type: none"> • Check whether standby mode is enabled. • Check if there is a power outage in your area. • Turn on the display and see if the problem is with the signal and control system.
Remote Control is not working.	<ul style="list-style-type: none"> • Check whether something is obstructing the display's remote control receiver. • Check whether the batteries in the remote control are installed correctly. • Check whether the batteries need to be replaced.
There is no sound when the HDMI in channel is used.	<ul style="list-style-type: none"> • Remove and insert the HDMI cable again.
The internal PC has no signal.	<ul style="list-style-type: none"> • Check whether the internal PC is properly inserted in the slot. • Check whether the internal PC is in shut down mode. • Press the power button on the internal PC, and manually start up the internal PC.